

Smart Solution Template

Family Navigation with CFSA 2.0

Family Navigation with the Colorado Family Support Assessment 2.0 (CFSA 2.0) is a service for parents/guardians prenatally and with children birth to 5 years old that connects them to community resources. Family Navigation services are provided #Field 1. Families participating will complete an initial intake to assess needs and interests using the CFSA 2.0 Part A & B. Families will receive services in-house or referrals as needed for other services and non-monetary concrete supports for basic needs and general services. Families will receive a warm hand-off to ensure a connection is made for referral services. Family Navigation staff will follow up to confirm services were received or to identify barriers to receiving services. Follow up will include any or all of the following: reaching out to the family, the referred agency, or using an app or referral tracking platform. If participating families need more than 12 contacts for on-going support, they will be referred to the Family Development with CFSA 2.0 solution. LP will have a Documented Guidelines Manual that explicitly describes guidelines, policies and procedures for family navigation activities and services. NCPC requires all staff to complete the Training in CFSA 2.0 from the Colorado Family Resource Center Association and training in the Standards of Quality for Family Support and Strengthening.

#Field 1

- In-person
- Virtually
- Multiple families will participate in this program, some will be in person and others will be virtual